

# Usedphones.com

## Limited Lifetime Warranty

1. For Limited Lifetime Warranties purchased on equipment not sold by Usedphones.com, warranty shall become effective 90 days after the receipt and approval of a completed Warranty Registration Form, which shall identify the Product(s) by registered by serial number, make and models. If Products are purchased directly from Usedphone.com and a Lifetime Warranty is purchased at the exact same time of original purchase there is not a waiting time under the Lifetime Warranty. If Product is purchased directly from Usedphones.com and customer decides to purchase the Lifetime Warranty after the Warranty is ended from Original Purchase the purchase of a Lifetime Warranty would be treated as if the Original Sale was not from Usedphones.com and the 90 waiting period would apply.
2. This warranty applies only to equipment in perfect working order at time of warranty effective date. We reserve the right to inspect equipment submitted for warranty to determine working condition.
3. The cost of warranty is 25% the price we sell the product for. Minimum charge \$25 per item.
4. This warranty applies to defects in material and workmanship, including worn parts, which render the product unusable.
5. This warranty does not apply to: A) Neglect, lack of maintenance, accident, abnormal operation or improper installation; B) Use of an accessory not sold or approved by us; C) Alteration or removal of parts; or D) Acts of nature including lightning, fire, flood, earthquake, or any other natural disasters.
6. Reasonable replacement time must be allowed to provide warranty service. Advanced replacement is available in compliance with our Advance Replacement Policy.
7. Claims shall be made under this warranty by delivering the Product for inspection to Usedphones.com, 1720 Voyager Ave, Suite A, Simi Valley, CA. 93063. We shall then inspect, repair and return product, provided such service is covered under this warranty. If the service is not covered under this warranty, purchaser has the option to pay for all related labor and material, and any other expenses associated with that service. Any Product or parts shipped by purchaser for inspection or repair must be shipped with transportation charges prepaid.
8. Our obligation under this warranty shall be limited to repairing a defective part, or at our option, refunding the purchase price or replacing such part as shall be necessary to remedy any malfunction resulting from defect in material or workmanship as covered by this warranty. We reserve the right to improve the design of any product without assuming any obligation to modify any product previously manufactured.
9. All incidental and/or consequential damages are excluded from this warranty. Implied warranties are limited to the life of this warranty. Some

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states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you.

10. This warranty gives you specific legal rights, and you may also have other legal rights, which vary from state to state.
11. We shall not be held responsible for any legal fees resulting from any disputes of this warranty.

### **Fair Market Value**

Equipment not sold by us will be valued at our current sale price of said Product(s). Original equipment bill of sale may be requested but may not influence our estimate of fair market value.

### **Customer Duties**

Purchaser shall provide detailed list of equipment including: 1) Manufacturer Name; 2) Manufacturer Part Number; 3) Description of Product(s); and 4) Serial Number(s). In a "carded cabinet" each item must be listed individually. Any equipment not included on Product Registration Form will not be covered under Warranty.

### **Transfer of Warranty**

The product warranty is transferable to a subsequent purchaser.

### **Direct Sale by Owner**

The second owner can be registered as the new owner and retain the Lifetime Warranty by sending the former owner's Warranty Registration Form and a copy of the bill of sale to show proof of ownership. Mail to: Usedphones.com, Inc. 1885 Surveyor Ave #101, Simi Valley, CA. 93063

A new Owner Warranty Registration Form will be issued with the new owner's name and address.

There is a \$25 charge for this service.

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### Warranty Procedures:

To request a warranty authorization, please email [po@usephones.com](mailto:po@usephones.com) or call customer service at 800-766-3425. Customer is responsible for shipping both ways.

Please provide the following information in your request:

Company Name  
Contact Name  
Contact Phone Number  
Contact Email  
Part Number  
Serial Number  
Quantity  
Reason for Warranty

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## Registration Form

### Purchaser Information

Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Telephone Voice: \_\_\_\_\_  
Telephone Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

### Product Information

Equipment Manufacturer: \_\_\_\_\_  
Manufacturer Part Number: \_\_\_\_\_  
Manufacturer Model: \_\_\_\_\_  
Serial Number: \_\_\_\_\_

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